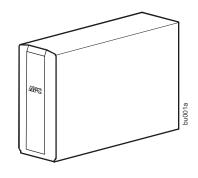


# Back-UPS<sup>®</sup>RS 700 Installation & Operation

### Inventory





## Safety

Do not install the UPS in direct sunlight, in excessive heat, humidity, or in contact with fluids.



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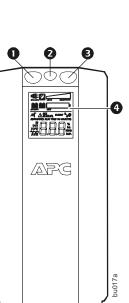
Do not connect a laser printer or hair dryer to the unit.

Ensure that the connected equipment does not exceed the maximum load.

## Overview

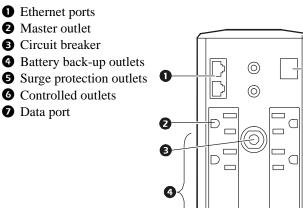
#### Front panel

- 1 Mute
- 2 Power On/Off
- 3 Display/Menu
- Oisplay interface

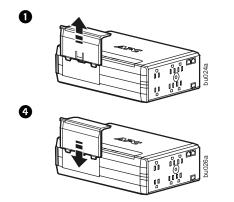


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### Rear Panel

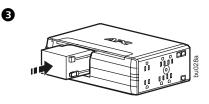


### **Connect the battery**





Charge the battery for at least 16 hours before use.



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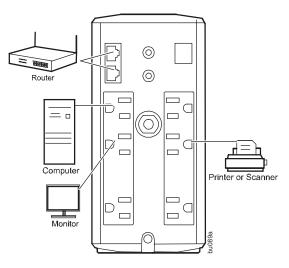
## **Connect the equipment**

### Connect the equipment

- 1. Connect equipment to the Battery Backup and Surge Protection outlets. When the Back-UPS is receiving AC power, these outlets will supply power to connected equipment. During a power outage or other utility problems, the Battery Backup outlets receive power for a limited time from the unit.
- 2. Use the AC power cord to connect the Back-UPS directly to a utility power outlet.
- 3.Connect a router or cable modem to the corresponding ports.

### Install PowerChute<sup>®</sup> Personal Edition software

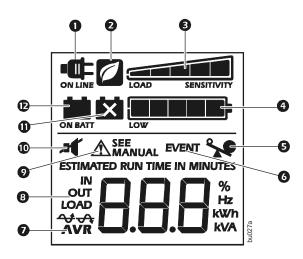
- 1.Connect the supplied USB software interface cable to the data port, and the other end to a computer with access to the internet.
- 2.Go to www.apc.com/tools/download.



3. Select **PowerChute Personal Edition**. Then select the appropriate operating system and follow the instructions to download the software.

### Operation

### **Display interface**



### Description, if the icon is illuminated:

- **0** On Line—The UPS is supplying utility power to connected equipment
- **2 Power-Saving**—Master and controlled outlets are enabled, saving power when the master device goes into sleep or standby mode
- **3** Load Capacity—The load is indicated by the number of sections illuminated, one to five. If the load exceeds the rated capacity, the Overload symbol will flash off and on.
- Battery Charge—The battery charge level is indicated by the number of sections illuminated. When all five blocks are illuminated, the Back-UPS is at full charge. When one block is filled, the Back-UPS is near the end of its battery capacity, the indicator will flash and the unit will beep continuously.
- **Overload**—The power demand from the load has exceeded the capacity of the Back-UPS.
- **6 Event**—An event has occurred and the unit needs attention.
- Automatic Voltage Regulation—The unit is compensating for extremely low input voltage, but is not using battery power.
- **8** In—Input voltage.
  - Out—Output voltage.
- System Faults—The system has a fault. The fault number will illuminate on the display interface. See "System Faults" on page 4.
- **Mute**—The audible alarm has been turned off.
- **Replace Battery**—The battery is not connected or is nearing the end of its useful life. Replace the battery.
- **On Battery**—The unit is supplying battery backup power to the connected equipment, it will beep four times every 30 seconds.

### Modes of operation

Press DISPLAY to scroll through the display screens.

| On Line Mode       | On Battery Mode              |  |  |
|--------------------|------------------------------|--|--|
| Input Voltage      | Estimated runtime in minutes |  |  |
| Counter            | Power Event Counter          |  |  |
| Estimated run time | Output Voltage               |  |  |
| Load in Watts      | Input Voltage                |  |  |
| Load in %          | Load in Watts                |  |  |
| Output Voltage     | Load in %                    |  |  |
| Output Frequency   | Output Frequency             |  |  |

#### Other status indicators



**AVR:** The Automatic Voltage Regulation (AVR) feature will compensate for excessively low input voltages, without using battery power. When the AVR symbol is illuminated on the LCD, the unit is in Boost mode, using the AVR feature.

## Configuration

### **Power-Saving Master and Controlled outlets**



To conserve electricity, configure the Back-UPS to recognize a Master device, such as a desktop computer or an A/V receiver, and Controlled peripheral devices, such as a printer, speakers, or a scanner. When the Master device goes into Sleep or Standby mode, or turns OFF, the Controlled device(s) will shut down as well, saving electricity.

**Enable the Power-Saving feature.** Press and hold MUTE and DISPLAY simultaneously for two seconds. The unit will beep to indicate that the feature is enabled. The leaf icon on the display will illuminate.

**Disable the Power-Saving feature.** Press and hold MUTE and DISPLAY simultaneously for two seconds. The unit will beep to indicate that the feature is disabled. The leaf icon on the display will darken.

**Setting the threshold.** The amount of power used by a device in Sleep or Standby mode varies between devices. It may be necessary to adjust the threshold at which the Master outlet signals the Controlled outlets to shut down.

- 1.Ensure a master device is connected to the Master outlet. Put that device into Sleep or Standby mode, or turn it OFF.
- 2. Press DISPLAY and MUTE simultaneously and hold for six seconds, until the leaf icon flashes three times and the unit beeps three times.
- 3. The Back-UPS unit will now recognize the threshold level of the Master device and save it as the new threshold setting.

### Power-Saving LCD Display

When unit power is On, the LCD may remain illuminated or be darkened for energy savings.

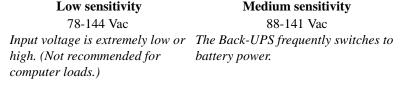
- 1.Full Time LCD Mode: Press and hold DISPLAY for two seconds. The LCD will illuminate and the unit will beep to confirm the Full-Time mode.
- 2. Power-Saving Mode: Press and hold DISPLAY for two seconds. The LCD will darken and the unit will beep to confirm the Power-Saving mode. While in Power-Saving Mode, the LCD will illuminate if a button is pressed, it then darkens after 60 seconds of no activity.

#### Unit sensitivity

Adjust the sensitivity of the UPS to control when it will switch to battery power; the higher the sensitivity, the more often the unit will switch to battery power.

- 1. Ensure the unit is connected to utility power, but is OFF.
- 2. Press and hold the POWER button for six seconds. The LOAD CAPACITY bar will flash on and off, indicating that the unit is in programming mode.
- 3. Press POWER again to rotate through the menu options. Stop at selected sensitivity. The unit will beep to confirm the selection.





Medium sensitivity

88-141 Vac

battery power.



High sensitivity 88-137 Vac The connected equipment is sensitive to voltage fluctuations.

### Warnings and System Faults

#### Warnings

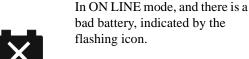
Press DISPLAY to scroll through the display screens.

Warning 1



ON LINE overload condition, indicated by the illuminated ON LINE icon, and the flashing overload icon.

Warning 3



bad battery, indicated by the flashing icon.

Warning 2



Backup battery (ON BATT) overload condition. This is indicated by the flashing overload icon.



The battery charge is low, and the Battery Charge indicator bar is flashing.

### System Faults

The unit will display the fault messages. Contact APC Technical Support for additional support.

SEE

- F01 On-Battery Overload
- **MANUAL** F02 On-Battery Output Short
  - F03 On-Battery Xcap Overload
  - F04 Clamp Short
  - F05 Charge Fault
  - F06 Relay Welding
  - F07 Temperature
  - F08 Fan Fault
  - F09 Internal Fault



### **Function Button Quick-Reference**

| Function                                   | Button    | Timing<br>(seconds) | UPS<br>Status | Description  |
|--|-----------|---------------------|---------------|--|
| Power                                      |           |                     |               |  |
| Power On                                   | ſ         | 0.2                 | Off           | Press POWER to start receiving input utility power. If A/C input power is not available, the unit will run on battery power.   |
| Power Off                                  | ጥ         | 2                   | On            | The unit is not receiving input utility power, but is providing surge protection.  |
| Display                                    |           |                     |               |  |
|  |           |                     |               |  |
| Status Inquiry                             | F         | 0.2                 | On            | Verify the status or condition of the unit. The LCD will illuminate for 60 seconds.  |
| Full-Time/Power-<br>Saving mode            | R         | 2                   | On            | The LCD will illuminate and the unit will beep to confirm the<br>Full-Time mode. The LCD will darken and the unit will beep to<br>confirm the Power-Saving mode. While in Power-Saving Mode,<br>the LCD will illuminate if a button is pressed, then darkens after<br>60 seconds of no activity. |
| Mute                                       |           |                     |               |  |
| Event Specific                             |           | 0.2                 | On            | Disable any audible alarms caused by an event.   |
| General Status Enable/<br>Disable          |           | 2                   | On            | Enable or disable the audible alarms. The Mute icon will<br>illuminate and the unit will beep one time. The Mute function will<br>not activate unless the UPS is operating on battery power.   |
| Sensitivity                                | ſ         | 6                   | Off           | The Load Capacity icon will blink, indicating that the unit is in<br>programming mode. Use the POWER button to scroll through<br>Low, Medium, and High, stop at selected sensitivity. The unit will<br>beep to confirm selection. See Configuration for details.                                 |
| Master/Controlled<br>outlet Enable/Disable | -         | 2                   | On            | The leaf icon will darken indicating that the Master Outlet feature<br>is disabled or illuminate to indicate the Master Outlet feature is<br>enabled. The unit will beep once.   |
| Master/Enable<br>Threshold<br>Calibration  | <b>-1</b> | 6                   | On            | While calibrating the threshold setting, the device connected to<br>the Master Outlet should be turned off or placed in Standby or<br>Sleep mode. Upon completion, Power-Saving icon will flash 3<br>and beep 3 times.   |
| Self-Test (manual)                         | ጥ         | 6                   | On            | The UPS will perform a test of the internal battery. Note: This will happen automatically when the unit is turned ON.  |
| Event Reset                                | ப்₽       | 0.2                 | On            | When the Event screen is visible, press and hold DISPLAY, then press POWER, to clear the utility failure event counter.  |
| Fault Reset                                | Ģ         | 2                   | Fault         | After a fault has been identified, press POWER to remove the visual indication and return to standby status.   |

### Troubleshooting

| Problem  | Possible Cause  | <b>Corrective Action</b>   |
|--|---|--|
| Back-UPS will not switch on.   | The unit is not connected to utility power.   | Ensure that the unit is securely connected to an AC outlet.  |
|  | The circuit breaker has been tripped.   | Disconnect non-essential equipment from the<br>unit. Reset the circuit breaker. Re-connect<br>equipment one item at a time. If the circuit<br>breaker is tripped again, disconnect the device<br>that caused the trip. |
|  | The internal battery is not connected.  | Connect the battery.   |
|  | The utility input voltage is out of range.  | Adjust the transfer voltage and sensitivity range.   |
| The unit does not provide  | Ensure that essential equipment is <b>not</b>   | Disconnect equipment from the SURGE ONLY   |
| power during a utility power outage.   | plugged into a SURGE ONLY outlet.   | outlet and re-connect to a BATTERY BACKUP outlet.  |
| The unit is operating on   | The plug has partially pulled out of the wall   | Ensure that the plug is fully inserted into the  |
| • • •  | outlet, the wall outlet is no longer receiving  | wall outlet. Ensure that the wall outlet is  |
| to utility power.  | utility power, or the circuit breaker has been tripped.   | receiving utility power by checking it with another device.  |
|  | The unit is performing an automatic self test.  | No action is necessary.  |
|  | The utility input voltage is out of range, the frequency is out of range, or the waveform is distorted. | Adjust the transfer voltage and sensitivity range.   |
| The unit does not provide the  | Battery Backup outlets may be fully or  | Disconnect non-essential equipment from the  |
| expected amount of backup<br>time.   | improperly loaded.  | BATTERY BACKUP outlets and connect the equipment to SURGE ONLY outlets.  |
|  | The battery was recently discharged due to a power outage and has not fully recharged.                  | Charge the battery cartridge for 16 hours.   |
|  | The battery has reached the end of its useful life.   | Replace the battery.   |
| The REPLACE BATTERY  | The battery has reached the end of its useful   | Replace the battery.   |
| indicator is illuminated.  | life.   |  |
| The OVERLOAD indicator is illuminated.   | The equipment connected to the unit is<br>drawing more power than the unit can                          | Disconnect non-essential equipment from the<br>BATTERY BACKUP outlets and connect the  |
|  | provide.  | equipment to SURGE ONLY outlets.   |
| The SYSTEM FAULT indicator is<br>illuminated, all the front panel<br>indicators are flashing.                |   | Determine which internal fault message is<br>displayed by matching the number displayed on<br>the LCD with the corresponding Fault Message<br>(see System Faults) and contact APC Technical<br>Support.                |
| outlets.   | Power to the Controlled Outlets has intentionally been turned off.                                      | Confirm that the correct peripherals are<br>connected to Controlled Outlets. If this feature is<br>not desired, disable the Power-Saving Master<br>and Controlled Outlets.   |
| The Controlled Outlets are not<br>supplying power, even though<br>the Master device is not in sleep<br>mode. | •   | Adjust the threshold when the Master outlet signals the Controlled Outlets to shut down.   |

## **Specifications**

| General                |  |  |  |
|------------------------|--|--|--|
| Topology               | Line-Interactive                       |  |  |
| Input                  | -                                      |  |  |
| Rated input voltage    | 120 Vac                                |  |  |
| Phase                  | Single phase 2+ ground                 |  |  |
| Frequency              | 50/60 Hz (autosensing)                 |  |  |
| Input voltage range    | Default setting: 88 V-141 V            |  |  |
|                        | Lower Limit Voltage Range: 78 V- 144 V |  |  |
| (on AVR operation)     | Upper Limit Voltage Range: 88 V- 137 V |  |  |
| Power cable length     | 6 ft                                   |  |  |
| Input plug type        | NEMA5-15                               |  |  |
| Output                 |  |  |  |
| Output plug type       | NEMA5-15R                              |  |  |
| Output outlet          | Back-up outlets (3)                    |  |  |
|                        |  |  |  |
|                        | Surge outlets (3)                      |  |  |
| Maximum load           | 700 VA/420 W                           |  |  |
| Output voltage         | 115 Vac <u>+</u> 8%                    |  |  |
| Frequency              | 50/60 Hz <u>+</u> 1                    |  |  |
| On-battery waveform    | Stepped sine wave                      |  |  |
| Transfer time          | Maximum 8 ms                           |  |  |
| Surge Protection/Noise |  |  |  |
| Surge protection       | Yes                                    |  |  |
| Noise filter           | Yes                                    |  |  |
| Data line protection   | ADSL, ISDN, 10/100Base-T               |  |  |
| Interface              |  |  |  |
| Interface              | USB v1.1                               |  |  |

### **APC Worldwide Customer Support**

| Technical Support | http://www.apc.com/support |
|-------------------|----------------------------|
| Internet          | http://www.apc.com         |
| Worldwide         | +1.401.789.5735            |

### Service

If the Back-UPS arrived damaged, notify the carrier.

If the Back-UPS requires service, do not return it to the dealer.

1.Consult the Troubleshooting section to eliminate common problems.

2.If the problem persists, go to http://www.apc.com/support/.

3.If the problem still persists, contact APC Technical Support. Have the Back-UPS model number, serial number and date of purchase available. Be prepared to troubleshoot the problem with an APC Technical Support representative. If this is not successful, APC will issue a Return Merchandise Authorization (RMA) number and a shipping address.

### Warranty

The standard warranty is three (3) years from the date of purchase. APC's standard procedure is to replace the original unit with a factory reconditioned unit. Customers who must have the original unit back due to the assignment of asset tags and set depreciation schedules must declare such a need at first contact with an APC Technical Support representative. APC will ship the replacement unit once the defective unit has been received by the repair department, or cross-ship upon the receipt of a valid credit card number. The customer pays for shipping the unit to APC. APC pays ground freight transportation costs to ship the replacement unit to the customer.

Customer support and warranty information is available at the APC Web site, www.apc.com.